

| 2016-17             | RPA            |   |    |   |
|---------------------|----------------|---|----|---|
|                     | Stage resolved |   |    |   |
| Complaints Resolved | 1              | 2 | 2a | 3 |
|                     | 0              | 0 | 0  | 0 |
| Complaints Open     | 0              |   |    |   |